

## Coronavirus (COVID-19) Preparedness and Prevention

At Normangee State Bank, members of our staff and board of directors are continuing to monitor the latest developments regarding COVID-19. Naturally, we are concerned about the health, safety and well-being of our staff but of equal importance, we have the same concerns for you, our customer. We recognize the importance we play in the day to day activities of our customers and our community and because of that, our goal is to continue business as usual with uninterrupted service as best possible under the current environmental conditions. At present we are taking additional precautionary measures to practice good hygiene. We have increased cleaning and sanitizing for all workstations. We will encourage our staff to stay home if they are not feeling well. We will encourage our staff to avoid physical contact with customers and maintain as best possible a safe but practical working distance from customers.

With absolute certainty you can rest assured your money is safe and accessible at Normangee State Bank. While we are always glad to see you come into the bank, we want to remind you of banking alternatives we offer. We offer online banking, mobile app banking, ATM banking, night deposit banking and of course, you can call our bank to have one of our staff members conduct transactions for you. If you have not yet signed up for online or mobile app banking, call us at (936) 396-3611 for instructions.

We encourage you to be aware of the current conditions we all face. We encourage you as well to practice good hygiene. We encourage you to be aware of your surroundings and the potential of encountering COVID-19. We encourage you to limit your travel and contact with others where possible. These things we encourage of you for the health, safety and well-being of you and your family.

And lastly, feel free to reach out to us at (936) 396-3611 for any questions or concerns you may have relative to your banking needs. At Normangee State Bank we will continue our service to you and our community, and we will remain – “Rock Solid”.